



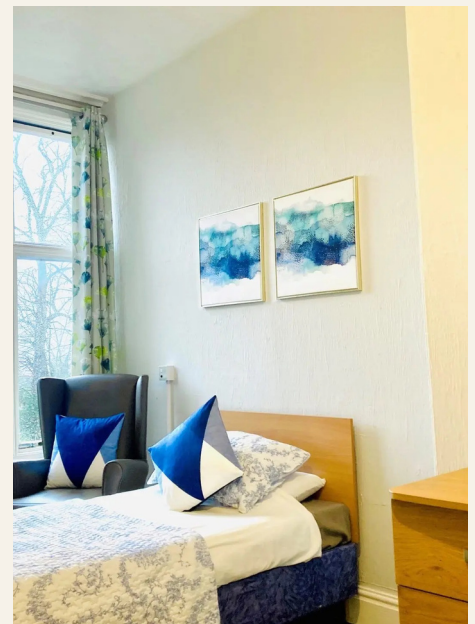
Hollyman Care Homes

Family-run care across the Norfolk Broads

Braydeston Court

A place to feel known.

Residential, dementia and respite care in Brundall



A familiar team. Personal care. A place to feel known.

Part of Hollyman Care Homes since 2021

01603 712029



A NORFOLK HOME WITH A FAMILY STORY

Somewhere life feels familiar

A welcoming Norfolk setting, with personal care and everyday companionship at its heart.



Welcome to Brundall

Braydeston Court is an Edwardian house in a peaceful Brundall setting, close to Norwich and the Broadland villages. Comfortable shared spaces and quieter corners give the home an individual character, with places to enjoy company, rest or spend time with family.

Choosing a home is about more than a bedroom. It is about the people you meet, the atmosphere you feel and the confidence that someone will take time to understand you. We welcome questions about the small details as well as the bigger decisions.

Character and companionship

Braydeston Court has been part of Hollyman Care Homes since 2021. Its Edwardian character sits alongside everyday comforts, a cafe-style shared area and garden spaces. Bedrooms have their own individual character, with personal touches helping a new room feel familiar.

That history still matters. Our focus is on residents being known as individuals, with their preferences, privacy and independence kept in view. Families bring valuable knowledge, and a familiar team helps turn that knowledge into everyday support.

Come for a visit. Take time to look around.

See the rooms, lounges, dining spaces and gardens, meet the team and talk about what would make the home feel right for you.



YOUR SPACE, YOUR BELONGINGS

Room to make it your own

Comfortable bedrooms and familiar possessions can help a new place begin to feel like home.



An example bedroom



A quiet table by the window

A choice of rooms

Braydeston Court has single rooms with en-suite bathrooms, shared double rooms and rooms without en-suite bathrooms. Personal photographs and familiar belongings are encouraged where practical. Discuss room layout and any mobility needs when you visit.

When you visit, ask to see the rooms that may suit your needs. Think about the outlook, bathroom arrangements, mobility and the possessions you would like to bring. Layouts, features and availability vary.

Keep the things that matter

Photographs, a favourite blanket, books or a cherished ornament can help a room feel personal. Familiar objects also give the team a starting point for conversation: the people, places and memories that are part of your life.

Beyond the bedroom, comfortable shared rooms and garden spaces offer different places to spend the day. A comfortable chair and an unhurried conversation can be just as important as joining others around a table.

Photographs show examples. Please discuss room suitability and which belongings would be practical to bring.



SUPPORT FOR EVERYDAY LIFE

Care that respects your choices

The right help should make daily life easier while protecting dignity, privacy and the choices that remain important.

Kind, practical support

Residential care offers day-to-day help with personal care, familiar routines and companionship in a settled home. Our starting point is understanding where support is needed and what someone can continue to do for themselves.

That may mean talking through personal care, getting dressed, moving around, medication support or the reassurance needed during a difficult part of the day. An assessment helps us understand the support that is appropriate for each person.

Independence looks different for everybody. Choosing what to wear, keeping a preferred routine or deciding where to sit can all be meaningful. We aim to offer help respectfully, with the person involved in decisions wherever possible.



Understanding dementia support

Dementia support is shaped around familiar routines, communication and reassurance. Families bring valuable knowledge of a person's life, preferences and the approaches that help them feel at ease. These details inform practical, personal support.

When circumstances change

Ask about respite stays, changing needs and palliative care guidance. The team will explain what may be suitable for your family. Every stay depends on assessment, the support required and current availability.



KNOWING THE PERSON, UNDERSTANDING THE DAY

Your life shapes your care

Care needs tell us where help is needed. Your story tells us how that help should feel.

At Braydeston Court, personalised care plans are shaped around preferences, dignity and independence. We take time to understand routines, interests and relationships, with relatives contributing the details that may be hard to discover in a first conversation.

A care plan brings this understanding together with practical support. It helps explain what someone can do for themselves, where they need assistance and how help can be offered comfortably and respectfully. The resident's own wishes remain central.

Your daily rhythm

An early start or a slower morning? A favourite newspaper, a quiet afternoon or company over tea? Familiar habits help us understand what a settled day means to you.

Communication and reassurance

A preferred name, a helpful tone of voice or the right way to explain a change can make a difference. Let us know what helps when you feel unsettled.

Privacy and independence

Tell us how you like help to be offered, what you prefer to do yourself and what protects your comfort and dignity during personal care.

People and interests

Family, friends, work, hobbies, music and the subjects you enjoy talking about help the team see the person behind the care needs.

Food, movement and comfort

Share food preferences and dietary requirements, mobility needs, medication support and anything that brings discomfort or worry. These details belong in the care conversation.

Keep the conversation open

Tell the team when needs or preferences change, or an aspect of daily life is not working, so we can discuss updates to the care plan and day-to-day support.

Turning a preference into practical support

For example, recording a preference for breakfast before personal care helps staff understand the morning routine that feels right to you.



ENJOYMENT, CHOICE AND NOURISHMENT

Food to look forward to

A good meal can bring comfort, conversation and a familiar pleasure to the day.



A shared space at Braydeston Court

Good food, thoughtful choice

Meal options are tailored to each resident's dietary needs and personal preferences, with comforting favourites, vegetarian choices and desserts bringing variety to the table.

Enjoying food is personal. A familiar dish, the right portion or simply having time to enjoy a meal can make a difference. Tell us about favourite foods, dislikes and the little mealtime habits that matter.

The mealtime experience

Dining is about more than the plate. The dining and care team help make mealtimes welcoming, serving meals and drinks and paying attention to the support each resident needs.

Food and drink preferences form part of getting to know someone. Please tell us about allergies, dietary requirements or concerns about eating and drinking so we can discuss them alongside the care assessment and agree suitable support.



MEAL OPTIONS TO SUIT YOU

Familiar favourites. Plenty of variety.

Meal choices reflect residents' dietary needs and personal preferences. Talk to us about favourite foods and ask to see the home's current menu.



Meals to suit the individual

We discuss dietary needs, allergies, appetite and portion sizes as part of care planning. Favourite foods and dislikes matter too. The team will talk through suitable meal options and agree any support needed with eating and drinking.

Your preferences still matter

Enjoyment and nourishment belong together. Whether you prefer traditional dishes or vegetarian choices, tell us what you like. During your visit, ask about daily choices, drinks and the support available at mealtimes.

Illustrative meal photographs. Choices vary to reflect individual dietary needs and personal preferences.



COMPANY WHEN YOU WANT IT, QUIET WHEN YOU NEED IT

The small things make a day

A life is made of familiar pleasures: a conversation, a favourite chair, an interest shared or time spent looking out at the garden.



Keep being yourself

Moving into a home should not make somebody's interests disappear. Tell us what brings enjoyment: music, reading, conversation, the garden, a hobby or a subject that always starts a good story. Those details help the team get to know you.

Some people enjoy a sociable space and joining others. Some prefer quieter company or a place to sit and read. We value those differences; a fulfilling day will not look the same for every resident.

A peaceful setting

A cafe-style shared area, comfortable rooms and garden spaces are part of Braydeston Court's character. There are places for conversation and quieter corners for rest or time with family. Tell us which surroundings and familiar pleasures would help your loved one feel at home.

The important question is what would feel familiar to you. When you visit, look for the spaces you can imagine enjoying, and ask the team how interests, company and quieter moments can fit around your care needs.

Everyday moments, shared with the people who matter.

Visits and conversations help keep relationships close. Talk with us about familiar routines and the best way to support those connections.



AN APPROACHABLE TEAM

People make a home

Familiar faces, patient listening and a family's knowledge all help care stay personal.



Andy

HOME MANAGER

"A care home should feel like a home, not just a place where care is delivered."

Andy brings management experience across several sectors, including social care. Having worked in Hollyman Care Homes' Senior Management Team for the past few years, he knows the organisation, its values and its people.

Leadership close to daily life

Andy believes good care starts with family values: kindness, respect, patience and the consideration we would want for our own loved ones. His focus is on residents feeling valued and listened to, with families welcomed, involved and reassured.

You can speak with the team about routines, medication support, care planning, visits and the things that help a new resident settle. Ask who is best placed to help with a particular question.

Families remain part of the story

Families often know the details that are hard to discover quickly: a reassuring phrase, a favourite food, an old story or a worry someone finds difficult to explain. Sharing that knowledge helps the team understand the person.

Keep asking questions after the move. Talk with us about how you would like to contribute to care planning and who to contact about everyday matters or concerns. Your loved one's wishes guide that involvement.



FROM FIRST QUESTIONS TO A CONSIDERED DECISION

A clear path into care

You may be planning ahead or facing a change that feels urgent. Either way, you can start with a conversation.

Choosing care can bring practical worries and strong emotions. You do not need to arrive with all the answers. Tell us what has changed, what matters to your loved one and what is worrying you, so we can explain the next useful step.

01 Start with a conversation

Call us on 01603 712029. Tell us where the person is living now, the support they need and how soon you hope to make a decision. Everyday routines, mobility concerns, medication support and the kind of day they enjoy are helpful starting points.

02 Visit and get a feel for the home

See the bedrooms, lounges, dining areas and gardens. Meet members of the team and ask about room choices, meals, personal care and family involvement. Notice the atmosphere too: the places your loved one might enjoy and the questions that matter to them.

03 Understand the care needed

Before a stay is agreed, an assessment helps establish current needs and whether Braydeston Court can provide suitable support. We discuss practical care alongside communication, preferences and reassurance. Care can begin only when assessment, suitability and availability allow.

If the situation is urgent, call the home.

Tell us what has changed and any relevant timescale, including a planned hospital discharge. We will explain the practical next step.



PREPARING TOGETHER

Helping the move feel manageable

Preparing for a move is about more than packing. Familiar habits, people and possessions help make the first days feel more personal.

Agree the practical arrangements

If Braydeston Court is the right fit, the team will talk through the room, the information needed and the arrangements for moving in. Ask about what to bring, arrival and how your family would like to stay involved.

Share current care information and any concerns about mobility, medication, eating or communication. A preferred name and the right way to offer help are useful details too. Please discuss belongings with the team so the room remains comfortable and practical.

Give settling in time

New surroundings, people and routines take time to become familiar. There is no single moment when everybody settles. Family knowledge can help: a favourite breakfast, a familiar photograph, an enjoyable topic of conversation or the right reassurance.

Tell the team what seems to be working and what is worrying you. Keep the conversation open so care planning can reflect what is learned about your loved one and any support that needs attention.

Six useful things to share

- Preferred name and familiar routines
- Food and drink preferences or dietary needs
- Important people and family contacts
- Mobility, medication and care concerns
- Interests and what brings reassurance
- Belongings that help the room feel familiar



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Come and get a feel for the home.

A visit is a chance to see everyday surroundings, meet the people who work here and talk through the things that matter to your family. You are welcome to start with questions.



Braydeston Court

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enquiries@hollymancarehomes.co.uk

Plan your visit

On-site visitor parking is available.

Scan the code for our home page, photographs and current information.

